



The Accreditation Council
of Trinidad and Tobago

Established by Chapter 39:06

Quality is the Key

Quality in Tertiary Education (QuiTE) Awards 2013:

STUDENT SUPPORT SERVICES IN TERTIARY EDUCATION (SSSiTE)

The Accreditation Council of Trinidad and Tobago (ACTT) was pleased to receive submissions from registered and accredited institutions for the Quality in Tertiary Education (QuiTE) Awards. Accolades were given to institutions that demonstrated excellence in the establishment and implementation of their Student Support Services in Tertiary Education (SSSiTE).

In the fast changing and highly competitive higher education landscape, educational institutions have come to realise that 'putting the student first' is critical to their success. Implementing 'student friendly' policies and relevant student support services could make a significant difference to students trying to juggle competing demands of work, family life and challenging course work. Now more than ever, students seek engaging student life and activities that are internationally comparable.

Today, students also expect their institutions to provide modern learning environments, computer laboratories and libraries, access to appropriate health care services and a safe and secure learning environment.

Institutions that consistently provide such student support services can achieve a significant competitive advantage. The award for *Excellence in Student Support Services* recognises institutions that have exceeded student expectations.

Judging for this award was based on the following four (4) criteria:

1. Student Support Policy
2. Dedicated Resources
3. Counselling and Guidance
4. Health Care and Security



Medium Institution Category (l-r): Michael Bradshaw, Executive Director, ACTT; 2nd place winner – Arthur Lok Jack Graduate School of Business, represented by Dr Henry Bailey; 1st place winner – Hugh Wooding Law School, represented by Ms Miriam Samaru, Principal; 2nd place winner – CTS College of Business and Computer Science Ltd., represented by Mr Ravi Ragoonath, Director; Dr Michael R. Dowlath, Chairman, ACTT.



Large Institution Category (l-r): Michael Bradshaw, Executive Director, ACTT; 1st place winner – University of the Southern Caribbean, represented by Dr Clinton Valley, President; 2nd place winner – UWI School of Business and Applied Studies Limited (trading as ROYTEC), represented by Nikisha Hamilton, Manager Quality Assurance and Programme Development; Dr Michael R. Dowlath, Chairman, ACTT

For additional information, please visit www.actt.org.tt or email quiteawards@actt.org.tt.



Quality in Tertiary Education (QuiTE) Awards 2013:

EXCELLENCE FOR AN ESTABLISHED QUALITY MANAGEMENT SYSTEM (QMS)

The Accreditation Council of Trinidad and Tobago (ACTT) was pleased to receive submissions from registered and accredited institutions for the Quality in Tertiary Education (QuiTE) Awards. Accolades were given to institutions that demonstrated excellence in the establishment and implementation of their Quality Management System (QMS).

The award for *Excellence for an Established Quality Management System* is ACTT's premier award and represents the highest level of implementation of a quality system at an institution.

An effective Quality Management System (QMS) begins with a demonstrated commitment to quality by all institutional personnel through the implementation of its quality policy. Implementing an effective QMS requires commitment of dedicated resources to ensure sustainability. Significant financial resources must be allocated to the initial implementation of a QMS, its ongoing maintenance, as well as future initiatives to ensure continuous improvement. Institutions must also invest in recruitment of suitably qualified quality professionals and plan to invest in their ongoing professional development.

An effective QMS will facilitate constant review and update of an institution's processes to ensure that its quality objectives identified in the quality policy are met.

Judging for this award was based on the following four (4) criteria:

1. Quality Management Policy
2. Dedicated Resources for the Quality Management System
3. Stakeholder Analysis
4. International Best Practice



(L-r): Michael Bradshaw, Executive Director, ACTT; 1st place winners – UWI School of Business and Applied Studies Limited (trading as ROYTEC), represented by Earl Browne, Executive Director, and Arthur Lok Jack Graduate School of Business, represented by Dr Henry Bailey; 3rd place winner – University of the Southern Caribbean, represented by Dr Clinton A. Valley, President; Dr Michael R. Dowlat, Chairman, ACTT.

Quality in Tertiary Education (QuiTE) Awards:

EXCELLENCE IN ACADEMIC AND APPLIED RESEARCH

The Accreditation Council of Trinidad and Tobago (ACTT) was pleased to receive submissions from registered and accredited institutions for the Quality in Tertiary Education (QuiTE) Awards. Accolades were given to institutions that demonstrated excellence in Academic and Applied Research.

New to the QuiTE Awards this year were the awards for ***Excellence in Academic and Applied Research***. Through these awards, The Accreditation Council of Trinidad and Tobago recognises the achievements of outstanding researchers in Trinidad and Tobago. These awards are not intended to be competitive, but instead to recognise the commitment and dedication to their research agenda in spite of any challenges and sacrifices. It is through the work of our brilliant researchers that new technologies, innovations and new ideas are advanced to address society's challenges.

Higher education institutions that support research stand to benefit from financial rewards including royalties, promotion of start-up and spin-off companies, licences and patents on new technologies and training of new scientists. The full benefits of research are, however, much wider than direct economic impact and include benefits to health, quality of life and culture. The wider impact tends to be more difficult to quantify but undoubtedly provides important contributions to society as a whole.

Judging for this award was based on the following three (3) criteria:

1. Originality
2. Relevance
3. Leadership in Research



(L-r): Michael Bradshaw, Executive Director, ACTT; Dr Natasha Ramroop Singh, University of Trinidad and Tobago; Dr Henry Bailey, Arthur Lok Jack Graduate School of Business; Dr Michael R. Dowlath, Chairman, ACTT.

